

## Refund Policy and License Cancellations

We believe in all our products and stand by their quality and performance. However, things might not work in the same way for everyone. Therefore, if you come across an issue that cannot be resolved, you can contact us for a refund within 14 days after purchase. We will be happy to refund the entire amount.

If you faced any issue with our plugin or found any bug, we request you to contact our support team from <https://www.smartmetatec.com/support/> Our team will help you to fix any issue you faced and update the plugin within next update.

### Refund Will not be given if:

- ✓ You don't want it after you've downloaded it.
- ✓ The item did not meet your expectations, or you feel the item is of low quality.
- ✓ You simply change your mind.
- ✓ You bought an item by mistake.
- ✓ You do not have sufficient expertise to use the item.
- ✓ You claim that you are entitled to a refund but do not provide sufficient information as to why you are entitled to a refund.

- We will process your refund as soon as possible. In some cases, we might even offer to resolve an issue for you.
- No refunds will be processed after 14 days post-purchase.
- By requesting and receiving a refund, you relinquish all ownership of your license and agree to cease the use of the product immediately.
- We reserve the right to reject a refund request if deemed necessary.
- You could submit a refund request from here at AppSumo if you bought the product there or mail [accounts@smartmetatec.com](mailto:accounts@smartmetatec.com) to request a refund if you bought the product directly from Smart Metatec.

### Download:

You can download the refund policy here as a PDF document.